





“Conducting business ethically and with integrity is central to our ethos and helps us attract and retain the best customers because law firms want a business partner that upholds their own set of ethical standards and values”.

Brionie Clegg, Head of Business Development

About Us

e-medicals are a national Medical Reporting Organisation that combines the highest levels of clinical excellence with exceptional service quality, an approach currently unrivaled in the personal injury sector.

What Makes Us Different ?

Our ethos places great emphasis on accountable business practices from employee profit share to our charitable trust, we are paving the way for thoughtful and accountable behaviour in the medico-legal sector.

What we do

We provide medical evidence for all types of personal injury from slips and trips to life changing, complex injuries that require multiple medico-legal reports.

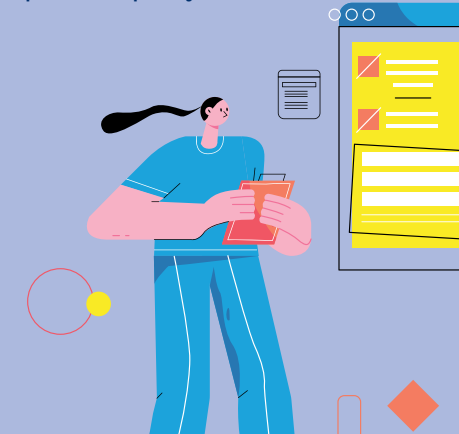
Combining clinical excellence with a client-centric approach and thoughtful, accountable business practices allows us to offer a service that's positive and painless, from start to finish.

'I have been using the services of [e-medicals] & Medcare for over 6 years now. I find them always efficient and knowledgeable in a competitive industry. They are adaptable which is important in a legal sector that is constantly evolving and they are willing to "think outside the box" and for me that sets them apart from other agents'

Deborah Parkinson – Associate, Fieldings Porter

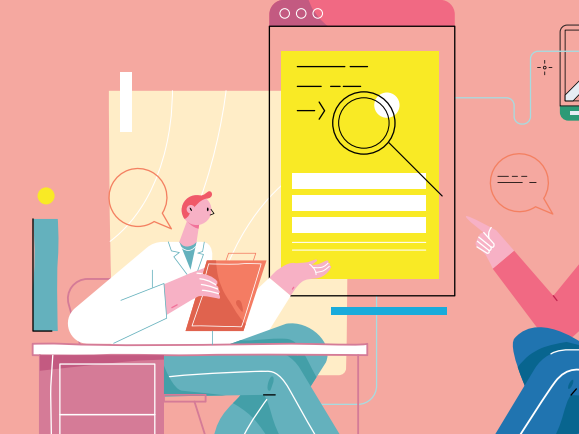
Medco Reports

As a Medco accredited agency, we understand the need for speedy solutions in RTA portal cases. That is why our GP's swiftly provide local, convenient appointments although we are careful to ensure this level of speed and ease doesn't come at the expense of quality.



Complex Injury

Our case managers are legally qualified and trained to identify and engage the best possible expert witness for every case, no matter how unusual or complex. Our approach to bespoke case handling avoids the industry's usual "one size fits all" approach.



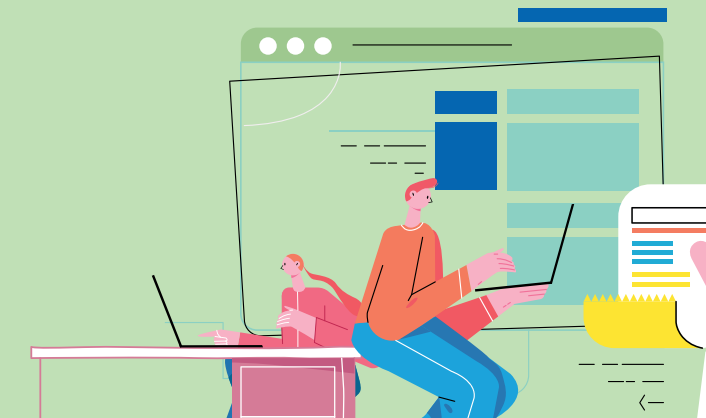
Personal Injury

Working to strict clinical quality guidelines, our trusted panel of medical experts undertake comprehensive examinations for all types of physical and psychological injuries and whatever the case you will be assigned a dedicated point of contact throughout.



Medical Records Service

Sourcing medical records can be time-consuming and complicated. We quickly locate and safely deliver your client's information, taking care of everything from obtaining consent to replicating information securely on encrypted files, for ease of access.



Our Values

Through our commitment to responsible practice, e-medicals offer a level of customer care that’s rare. We pride ourselves on a customer-centric ethos, placing people before profits.

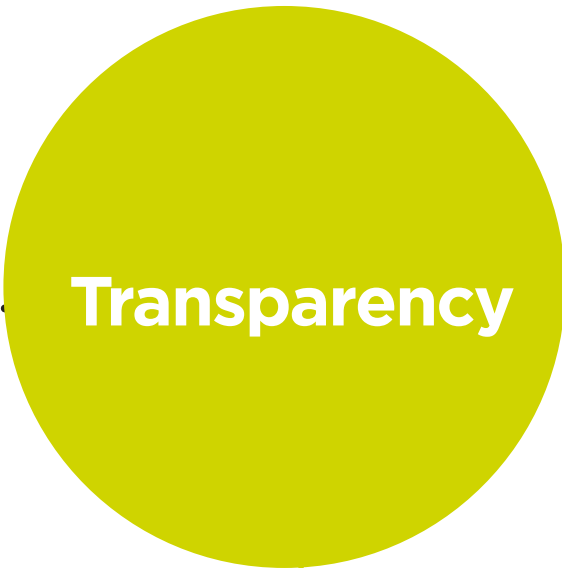
From employee profit share to establishing a charitable trust, e-medicals paves the way for ethical practice in the medical reporting sector.



We share accountability and accept personal responsibility for all our actions and business practices.



We continually examine our relationships with our colleagues, service partners, community and the environment to ensure we always uphold the highest standards.



We are open, honest and transparent in our respect of our performance, processes , values and decisions. We are committed to developing and sharing knowledge.

Responsibility Integrity Transparency

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e-medicals are not just about providing a medical report but providing the right medical expert for the Claimant.

Demelza Pallant, Director & Head of Personal Injury,
WSP Solicitors.

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Our Experts

Our network of medical experts are, without exception, established, respected and highly skilled professionals with a proven track record in their fields.

Covering a wide range of clinical specialisms, every expert on our panel is experienced in producing fully compliant and robust reports with a clear clinical prognosis fit to be presented in a court of law.

Our commitment to collaborative , respectful relationships with our medical network enables us to deliver highly responsive and flexible medico-legal solutions.

The Claimant Journey

We make client care a priority because we understand that a positive medico-legal experience will build trust between a claimant and their legal team, paving the way for a smooth flowing claims process.

We are trusted to deliver exceptional service and this starts with allocating a single point of contact at e-medicals who will co-ordinate the information and support provided to the claimant. Additional support is also available from our customer care team who are on hand 7 days a week.

Our Clinical Quality Directive ensures claimants are never rushed through their medical consultation and have time to ask questions, discuss concerns and absorb information.

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We find [e-medicals] go over and above the levels of service we have experienced from other medical agencies. We have been particularly impressed with their responsiveness

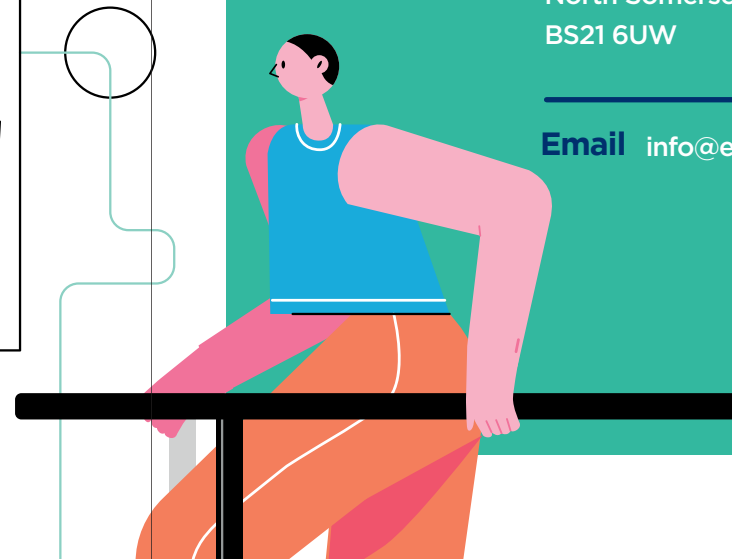
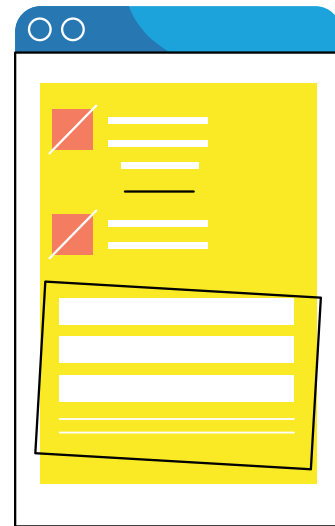
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Tom Payne
Director and Head of PI, Actons Solicitors

Rehabilitation

We provide a wide range of treatment and rehabilitation services through Medcare Rehab Ltd.

From diagnostic services to physical and psychological therapies, Medcare is well-established in the provision of bespoke and cost-effective treatment plans. All treatment is integrated into the reporting process, making it easy for claimants to receive the full support they need at a competitive cost.



Get in touch

If you would like to know more about our services or have a new enquiry to discuss, we would love to hear from you.

Brionie Clegg

Email brioniec@e-medicals.co.uk

Mobile 07432 736 658

Address

e-medicals
1 & 2 Yeo Bank Business Park
Kenn Road, Clevedon,
North Somerset,
BS21 6UW

Telephone

0845 219 8200

Our phone lines are open
8.30am – 8.30pm
Monday – Friday

Email info@e-medicals.co.uk

Website www.e-medicals.co.uk

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We have only been using e-medicals here at Wilkin Chapman for a relatively short period of time, but in that time myself and the team have been really impressed by their high level of service to both ourselves and our clients, in arranging all kinds of medical appointments, the turnaround in receiving the reports and arranging any rehabilitation. All of which makes us look good to our clients!

Steve Hennegan | Partner, Wilkin Chapman

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